

HOME BUILDERS

CUSTOM HOMES BUILDERS

(650) 726-7477
(800) 923-0333

Serving San Francisco
and the Peninsula

www.customhomesbuilders.com
rolandoflores@msn.com
Rolando Flores, Owner

SERVICES

2nd Story Additions Bathrooms
Custom Homes Kitchens

HOURS

Mon – Fri: 8am – 5pm

DIAMOND CERTIFIED RATINGS DASHBOARD™

Workers Comp Insurance ✓
Liability Insurance ✓
State License No. 299794 ✓
Current Complaint File ✓
Legal & Finance ✓
Business Practices ✓

CUSTOMER LOYALTY

Based on 4 random customer surveys made since June 2002 asking each customer: "Would you use this company again?"



CUSTOMER SATISFACTION

"Please rate your satisfaction with the quality received." Very Satisfied



RATING STATUS

We declare that Custom Homes Builders has passed all of the rating steps and has earned the Diamond Certified award, Certificate No. 713.



Integrity, honesty and an exacting eye for detail sets Custom Homes Builders apart from the hundreds of other small residential builders on the Peninsula. Owner Rolando Flores has been building and remodeling homes in the Peninsula area for more than 40 years. His extensive industry knowledge coupled with his network of specialized tradespeople make him one of the most sought after residential builders in the area.

Custom Homes Builders specializes in kitchen and bathroom remodeling, second-story additions and building new homes from the ground up. Mr. Flores only takes on one project at a time so he can be on-site every day until it's finished. Along with supervising all phases of the job, he works to educate homeowners, alert them to problems or pitfalls and help them make sound decisions.

COMPANY PHILOSOPHY

"Nobody's perfect, but we strive for it! We use only quality materials and demand the best from the people we hire. Many of our subcontractors have worked with us for 20 years or longer. We manage each project to maximize the property value based on the present and future value of the home. We also consider the owner's long-term plans and the surrounding neighborhood. Quality of workmanship is our primary focus—we want all of our projects to turn out beautifully, and want all of our clients to be thrilled with the results."

EXCERPTED SURVEY RESPONSES

"I liked his dedication and determination on the job."—Randal H.

"The work was good."—Robert D.

"I liked their professionalism."—Steven E.

"They were neat and clean. They took extra precautions to make sure everything was right."—Thomas W.

"They're professionals."—Eida M.

"I like their attention to detail, craftsmanship and professionalism."—Ray B.